

## Privacy Policy

### ***Privacy policy regarding personal data – Avestim***

Avestim, through the [avestim.com](http://avestim.com) website, is committed to respecting your privacy. We take data protection, security and compliance with the legislation on the protection of personal data and privacy seriously.

This policy applies to all devices used to access the [avestim.com](http://avestim.com) site, smartphones and tablets. If you do not agree to the terms and conditions regarding their use (listed in this document and in the General Conditions, Privacy Policy, Copyright, etc.), do not access [avestim.com](http://avestim.com)

According to the requirements of the General Regulation on EU data protection no. 679/2016, called the “Regulation” for the protection of individuals with regard to the processing of personal data and the free movement of such data, [avestim.com](http://avestim.com) manages it safely and only for the specified purposes, the personal data you provide about yourself in the context visit [avestim.com](http://avestim.com)

By checking that you agree to the General Terms and Conditions and the personal information processing policy or by continuing to use our site and services after reading these policies, you agree to this policy.

#### ***1. Measures***

We have taken all technical and organizational measures to protect data:

- securing databases;
- allowing the deletion of personal accounts;
- alignment of the terms and conditions, the privacy policy and the policy on the use of cookies with the new European regulations GDPR EU 2016/679;
- clear information on the processing of personal data.

#### ***2. What can you do***

Use secure passwords;

- Keep your devices safe;
- Protect yourself against spam emails;
- Protect children online.

**Below are some examples of situations in which we use this data:**

- To be able to process and deliver your packages;
- To solve the Return / Complaints problems;
- Answer questions about services;
- To provide you with product suggestions and information about promotions.

#### ***What data do we collect?***

[Avestim.com](http://avestim.com) collects through the contact form, the following personal data:

- name;
- email;
- telephone;
- Address

All this information is stored in order to develop software and hardware projects domestically and internationally to individuals and legal entities.

#### ***3. Who is the operator of personal data?***

[Avestim.com](http://avestim.com), is the operator of the personal data that you transmit to us and we are responsible for your personal data in accordance with the legislation in force regarding data protection.

Avestim.com undertakes to use customer data exclusively for the purpose for which they were entered (collection of information that helps to develop software and hardware projects internally and internationally to individuals and legal entities.). We are obliged not to transmit personal data to other legal or natural persons and to respect the confidentiality of the data. Avestim.com does not encourage SPAM, we do not exchange email addresses obtained through this site, we do not disclose your email address to others, we do not provide the address / phone number or other data to third parties.

***4. The data recorded by avestim.com are not sold to third parties and are used only for the purpose of improving Avestim Software's services.***

By reading the policies, you have taken note of the fact that you are guaranteed the rights provided by the Regulation, namely:

- To be informed about the processing of your personal data, Articles 13 and 14 of the Regulation
- Access to your personal data, Article 15 of the Regulation
- Rectification of your personal data Article 16 of the Regulation
- Deletion ("right to be forgotten") of personal data, Article 17 of the Regulation
- Obtain processing restrictions, Article 18 of the Regulation
- Regarding data portability, Article 20 of the Regulation
- oppose the processing of your personal data and request the rectification, updating or deletion of data in accordance with the law - in the case of personal data processed for direct marketing purposes, this right may be exercised at any time, free of charge and without justification, Article 21 of the Regulation
- not be subject to an automatic decision, including the creation of profiles in Article 22 of the Regulation

You can exercise these rights by sending an e-mail to avestim.com by accessing the contact form in the contact section or you can write to the following e-mail address: [contact@avestim.com](mailto:contact@avestim.com)

***5 . Special provisions for minors***

Avestim.com does not pursue the processing of personal data of minors in its data processing activities. Particular attention shall be paid to ensuring that any processing of minors' personal data is carried out in accordance with the requirements of the Regulation, Article 8 and in strictly determined cases.

Also, any person who provides us with personal data through the site or other applications or devices covered by this policy guarantees that they are major and have full capacity to exercise. Any collection or processing of personal data of minors will be carried out only in accordance with the law and taking into account the above.

***6. Duration of data processing***

In general, this will be determined by the time of exercising your right to object under the conditions of Article 21 para. 2 of the European Regulation no. 679/2016. Exception: for data declared within the call center service, the duration of data processing is usually 3 years, or until the exercise of the right to object.

You have the right to close your account at any time or to request the deletion of personal data by email at [contact@avestim.com](mailto:contact@avestim.com). If you choose to do this, your account will cease to exist and you will be considered inactive. In this context, avestim.com will not be able to offer you the services mentioned above. We will keep your personal data if this is required by applicable law and if there is an open dispute.

## ***7. Additional information***

Please check our Privacy Policy each time you use our website to keep us informed. Following the completion of the processing operations, the recorded data may be transferred, in whole or in part, to any other legal person, in accordance with the special legislation in force, provided that they are used for purposes similar to those set out in this document.

Avestim.com assumes no responsibility for the misrepresentation of personal data caused by data indexing software.

***We emphasize that no information security program is infallible.***